# Deals BOOTS CANDO

secondstreet deadline deals

#### What is the State of Deals?

## A Dynamic Landscape



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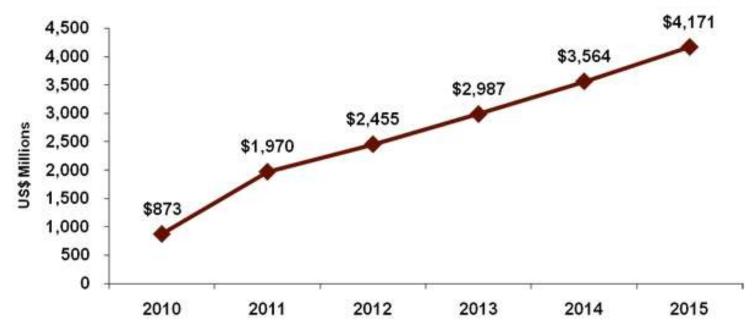
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# A \$4.2 Billion Business by 2015

BIA/Kelsey predicts growth from \$873 million in 2010 to \$4.2 billion in 2015



Copyright@2011 BIA/Kelsey.



#### Online Promotions – Poised for Growth



Source: Borrell Associates

#### **Are Deals Going Away?**



Consumers
Love Saving
\$\$\$



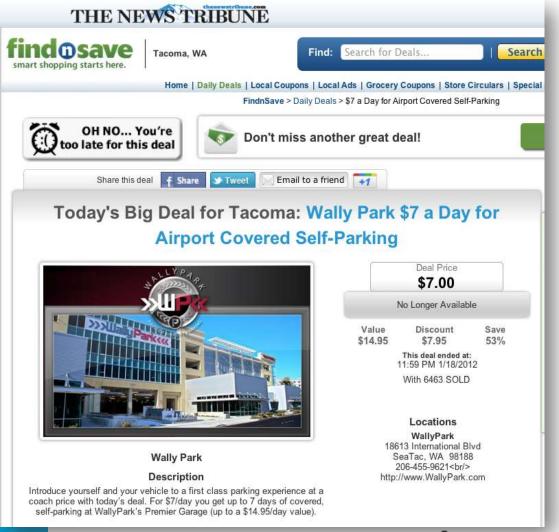
© Borrell Associates Inc. & Presslaff Interactive Revenue Coupons/Deals Survey September 2011. Public use of these slides is allowed as long as copyright credit is included.



#### **Background:**

- **6,463** deals sold
- 1,500 NEW email subscribers
- Ran 7 Days
- 88% of sales came after 1<sup>st</sup> day

# Case Study: The News Tribune





#### **Background:**

- 2,500 deals sold
- Two price points offered
- **\$97K** deal
- Email opt-in for merchant – 80%
- 25% referral rate

# Case Study: The Gazette



Today's Deal

**Bonus Deals** 

Entertainment Deal

Sign-Up

#### **GARY'S FOOD**

\$25 For \$50 Or \$48 For \$100 Worth Of Groceries



#### DESCRIPTION

Have you ever seen those extreme couponing shows? You know, the ones where someone can get an entire cart full of groceries and actually end up with the store paying them to take the groceries home? Or they get \$200 worth of groceries and only pay 49 cents!

Well, we're not that extreme, but who has the kind of time to figure all that out? We've got a fabulous deal for you to get more than half off your groceries, and all you have to do is click a button!

Gary's Food Groceries and Products Buy \$25 for \$50

#### SOLD OUT

1000 sold

Gary's Food Groceries and Products Buy for \$48 for \$100

#### SOLD OUT

1500 sold

#### **DEAL IS OVER**

YOU HAD UNTIL FRI, JAN 13 2012 11:59 PM TO PURCHASE THIS DEAL. 2500 sold



#### Success is Yours to be Had

#### **Key Newspaper Strengths**

**Promotional Power** 

Audience

- Can Cast a Wider Net
- Not 100% reliant on email to get word out
- Ability to offer high-value promotional space to extend reach

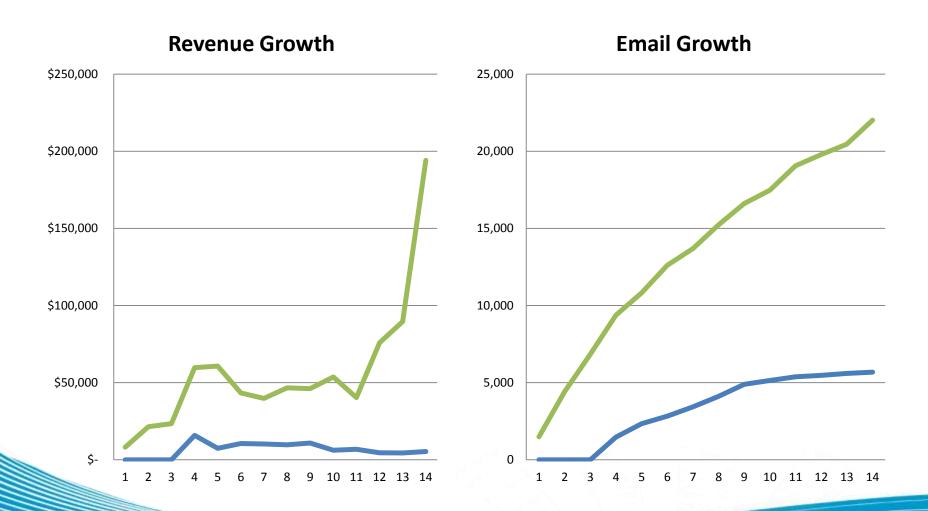
- Able to Reach More Valuable Customers
- Higher Spend per Visit
- Increased Potential for Repeat Business



"The price of success is hard work..."

-Vince Lombardi

#### A Tale of Two Cities





## **How Do They Do It?**



# **Introduction to Group Buying**



#### What is Group Buying

- Regular offers to buy a local product/service at a deep discount (50-90%)
- Comes with conditions & expiration date
- Close cousin to the coupon industry
- Also called "daily deals", "social buying", or "offers"

#### **How Does it Usually Work?**

- Interested buyers pay upfront for the deal
- Intermediaries ("the site") charge merchants a percentage fee (30% to 50%) of the total value of the whole deal
- Sites then encourage buyers to share the deal information and often reward sharers with credits or incentives

#### Win-Win-Win

Consumer

Bargains!

Merchant

**New customers** 

High redemption rate – 80%

Big promotional exposure

Media Company

New transaction revenue stream

Savings destination

Attract new advertisers



# The Formula is Simple



# **Selling Deals**

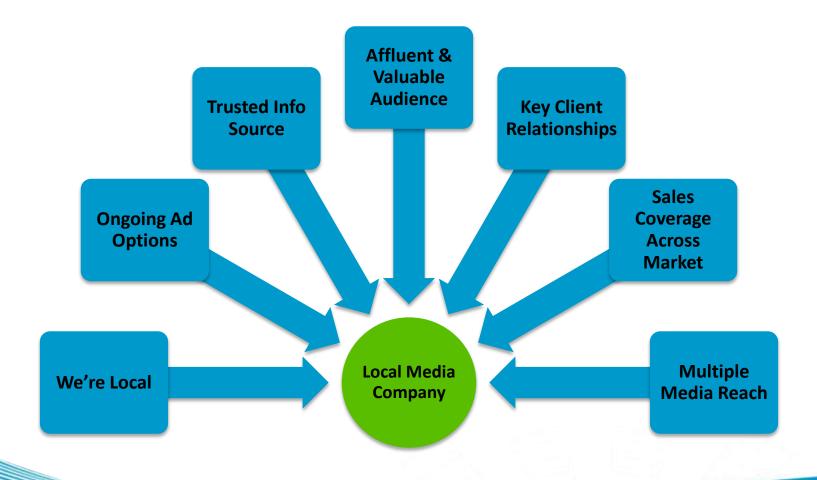


#### **Local Newspapers' Strengths**



- We've been helping consumers save money for years!
- Thousands of deals & savings flow through our newspapers every week....
  - Sunday Circulars
  - Coupons & Discounts
  - Print & Online Offers
- Go-to place for savings

#### Why Newspapers and Deals





#### What's in it for Merchants?



NO Upfront Cost



**Guaranteed Revenue** 



Measureable Results



New Repeat Customers



Great
Word of Mouth



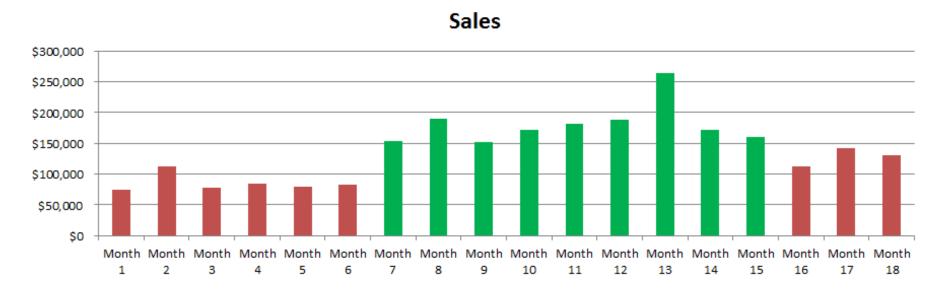
Local Media Exposure

## **Selling Deals 101**

- A dedicated rep can be product expert & liaison to core team
- Must be aggressive to maintain pipeline
- Able to balance merchant wants & site needs for a high-quality deal
- Sell TOTAL audience not just email list size
- Use Yelp and Reader's Polls to identify popular businesses
- Have a key accounts strategy & lock-up top merchants in multi-deal contract
- Attack key categories



#### **Appoint Dedicated Sales Rep**



Months in GREEN are ones with a dedicated rep



#### **Best Practices: Negotiation Tactics**

#### **Get the Deal You Want**



#### **Incentivizing Reps**



#### **Quick Tips**

- ➤ Deals can't be flavor-of-themonth product
- ➤ Incorporate deals into digital goals
- ➤ Focus incentives on new business & key categories
- > Reward referrals
- > Make it worth their while



#### **Embrace Synergy Between Products**



#### **Merchant Appeal Checklist**



- ✓ Strong Brand Awareness
- ✓ Relevant Location
- ✓ Multiple Locations
- ✓ Capacity
- ✓ Positive Online & Offline Presence

#### **Preparing Your Merchant**

#### **Quick Tips**

- ➤ Go over redemption options & merchant tools
- ➤ Make sure they prepare their staff
- ➤ Push loyalty programs
- > Push email newsletters
- ➤ Treat deal customers well



#### **Merchant Services & Tools**

**Merchant Center:** 

Age

| Secondary |

**QR Codes:** 



**Email Opt-in:** 



# **Deal Quality**



#### **Deal Appeal Checklist**



- ✓ Aligns With Your Audience
- ✓ Deal is Unique
- ✓ Priced Appropriately
- ✓ Valuable Discount
- ✓ Few Restrictions
- ✓ Bonus offers
- ✓ Expiration Date
- ✓ Deal Category
- ✓ Right Season

#### And the Ultimate Question...

Would you buy this yourself or recommend it to friends/family?



#### **Deals: Good & Bad**







estaurants Activities





Deals to Avoid\*

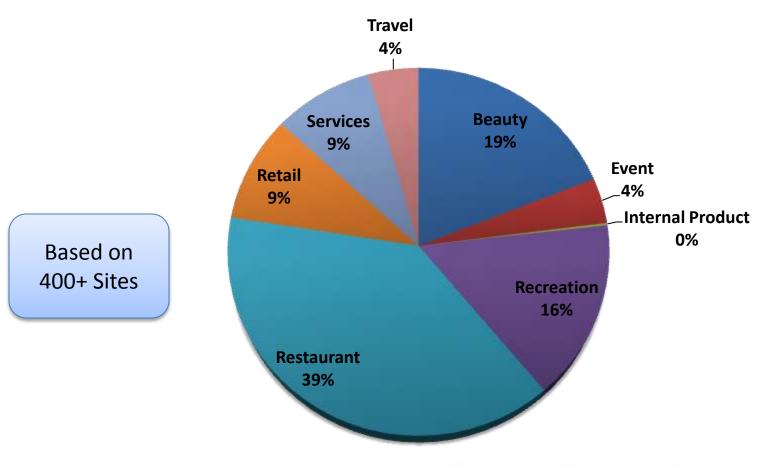




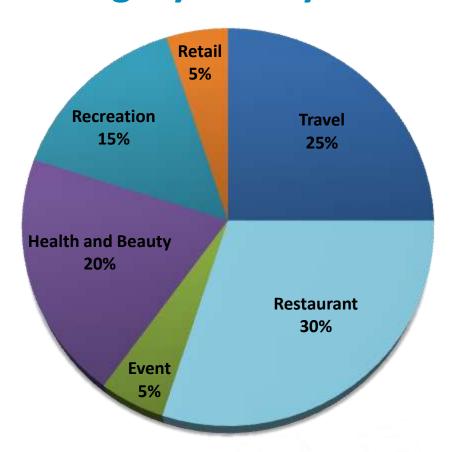




#### **Category Mix By Revenue**



#### Top 20 Deals of 2011: Category Mix by Revenue



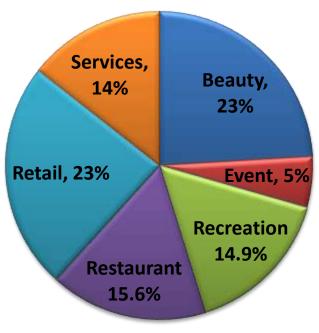
#### **Case Study: Focusing on the Right Categories**





60% of Deals from Lowest Performing Categories

#### Category Mix by Revenue



Travel, 0%



## Case Study

#### **Deal Details**

- Texas Roadhouse
- \$15 for \$30
- 50% Off
- Run Date: 7/8/11
- Expiration Date: 7/9/12

#### Results & Analysis

- Sold: 4,297
- Gross Revenue: \$64,455
- What worked
  - Brand awareness
  - Good price point
  - Good visual (logo)
  - Long expiration date
  - Included alcohol in deal

#### **Texas Roadhouse**



#### Description

Today's Deal is good for:

- \$15 for \$30 worth of food & drinks at Texas Roadhouse in O'Fallon, MO!

At Texas Roadhouse, it starts with great food: And they've got the great meal part down.

In fact, Texas Roadhouse likes to consider their food more than great; they think it's Legendary. Hand-cut steaks, award-winning, fall-offthe-bone ribs, fresh-baked bread, and made-from-scratch sides are the standard at Texas Roadhouse. All of their food is created from scratch using only the highest quality and freshest ingredients.

They provide larger portions so you get more flavors and more food for your dollar. And if you want an ice cold beer or legendary margarita to wash it all down — well, they have those, too.

The food's not the only thing that's legendary at the Roadhouse — the fun is too! From line dancers to a jukebox to friendly servers, you'll enjoy every second you spend in a Texas Roadhouse. Legendary Service for every guest and Legendary Fun with their employees — they're the two biggest ingredients to their success! The Texas Roadhouse team thinks that guests should have such a good time, they'll want to come back again tomorrow.



ou had until Thu. Jul 07 2011 11:59 PM to



#### Get Yours FREE!

Deal is Over

ourchase this deal.

When 3 of your friends buy this deal you get your money back!\*

See Details



#### Texas Roadhouse

1600 Mexico Loop Rd. O'Fallon, MO 63366 636-980-7207

store\_ofallon@texasroadhouse.com www.texasroadhouse.com/

Mon. - Thurs. 4 p.m. - 10 p.m. Fri. 4 p.m. - 11 p.m. Sat. 11:30 a.m. - 11 p.m. Sun. 11 a.m. - 9:30 p.m.

> \$15 Savings



#### **Deal Details**

- Dirty Deed's Bar & Grill
- \$2.50 for \$5
- 50% Off
- Run Date: 2/11/11
- Expiration Date: n/a

#### Results & Analysis

- Sold: 4
- What **DIDN'T** work
  - Highly restrictive: no alcohol
  - Misleading visual
  - No expiration date
  - Low value
  - No website
  - Not the right deal for the audience

## Case Study





#### Description

Our grill opens at 9am to 9pm.

Serving amazing food at a great price; Ornelets are starting at \$3.99 and fresh, hand made burgers starting at \$4.99. "Breakfast all day and lunch all morning"

Come for the food and stay for the atmosphere.

8 Big Screens to watch your favorite events.

Happy Hour Monday thru Friday with \$2 Beers from 4pm-7pm

We have just made Tuesday Night exciting with Fantasy Karaoke

Tacos Monday - Thursday 25 cents! (no to go orders on tacos)

Mention you saw us on Facebook (Dirtydeeds Barandgrill)

Dine-in or take out. Give us a call: 360-703-3362 or stop in 1202 Commerce Ave., Longview

#### Restrictions

Can certificate be used for beverages? NO
Cash back for unused portion? NO
No cash value.
Not valid with any other promotion
Tax and gratuity not included
One personiper day
No refunds. All sales are final.





## Case Study

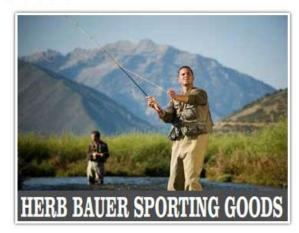
#### **Deal Details**

- Herb Bauer Sporting Goods
- \$40 for \$80
- 50% off
- Run Date: 7/16/11
- Expiration Date: 12/31/11

#### Results & Analysis

- Sold: 1,353
- Gross Revenue: \$54,120
- What worked
  - Unique price point
  - Well-established local brand
  - Good visual
  - Few restrictions
  - Simple headline

## \$40 for \$80 gift card for Herb Bauer Sporting Goods



#### Description

Camping, hiking, fishing, fresh air, and the great outdoors: that's what summer's all about. And today's deal from Herb Bauer Sporting Goods will help you get ready for your next summertime adventure. For \$40, you'll get \$80 to spend on any sporting goods, equipment or rental.

Herb Bauer has been Fresno's outdoor headquarters for more than half a century. You practically need a map and compass to navigate the huge selection of camping and backpacking supplies (luckily, they've got maps and compasses). Buy backpacks, tents, sleeping bags, and all the gear you need to tackle that mountain peak. Speaking of tackle, Herb Bauer has a full range of fishing gear too. And the Boardroom has you covered if your outdoor fun includes skateboarding, wakeboarding, or snowboarding. Whatever your sporting needs—including bicycles, kayaks,guns and hunting gear—you'll find it all at Herb Bauer.





#### Get Yours FREE!

When 3 of your friends buy this deal you get your money back!\*
See Details

You had until Sat, Jul 16 2011 11:59 PM to



#### Herb Bauer Sporting Goods

6264 N. Blackstone Ave. Fresno, CA 93710 559-435-8600

Visit Herb Bauer Sporting Goods website



#### **Deal Details**

- Street Leathers of Oregon
- \$5 for \$10
- 50% off
- Run Date: 11/2/2011
- Expiration Date: 1/1/12

#### Results & Analysis

- Sold: 1
- What **DIDN'T** work
  - Low value and price point
  - Product specific
  - Only valid for specific head wraps (not leather)
  - Non-descriptive headline

## Case Study

#### **Street Leathers of Oregon**



#### Description

At Street Leathers of Oregon, you'll find quality, affordable leather motorcycle riding apparel and riding boots. At our shop you'll find biker vests, leather jackets, patches, fingerless gloves, motorcycle chaps, biker clothing and our own custom leather.

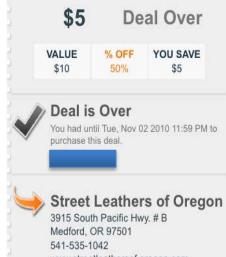
#### Restrictions

\$5 for Christian Specific Headwraps. A \$10 value.

Redeemable after 10:00am the day after the deal closes

Not valid with any other promotion

Expiration Date: 1/1/11 No refunds. All sales are final. No cash value.



541-535-1042 www.streetleathersof oregon.com Hours: Mon 9:30am to 1:00pm Tues-Friday 9:30am to 5:30pm Sat 10:00am to 5:00pm Sun - Closed



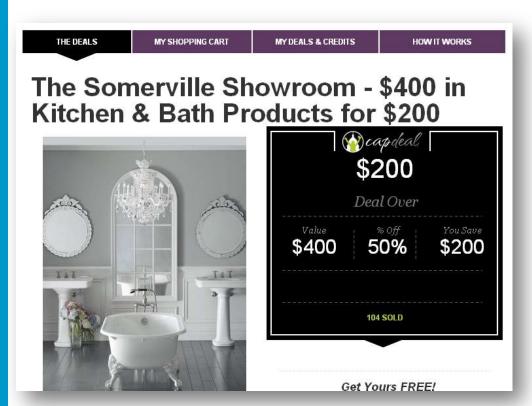
#### **Deal Details**

- The Somerville Showroom
- Very high-end Kitchen and Bath retailer
- Ran twice with varying results

#### **Results & Analysis**

- First ran in May '11: \$100
   Worth of Products for \$40
  - Sold 36
- Ran again in Sept. '11: \$400 in Kitchen & Bath
   Products for \$200
  - Sold 104

## Case Study



One customer used voucher towards a \$50,000 remodeling project!



## **Forming Your Deal Team**

aka "The Deal Committee"

Sales Manager "Deal Czar"

Dedicated Sales Rep

Product Manager



## The Deals Committee



- ✓ Establish approval criteria & share it
- ✓ Vet & refine new deals
- ✓ Discuss pipeline, sales challenges
- ✓ Track & discuss the competition
- ✓ Learn from past deals



## **Deal Rejection**

#### **Quick Tips**

- ➤ No silver bullet
- ➤ Point to established approval criteria
- ➤ Look to refine deal, if possible
- ➤ Be diplomatic
- ➤ Recommend other advertising options



### **Best Practices: The Calendar**



#### **Quick Tips**

- ➤ Be scheduled out 2-3 weeks
- ➤ Always have a deal live
- ➤ Mix it up
- ➤ Identify top traffic days
- ➤Only repeat top deals
- ➤ Strive for consistency
- ➤ Run deals longer than 24 hours

## **Deal Models**



## **Thinking Beyond the 24 Hour Deal**



### "Side Deals"

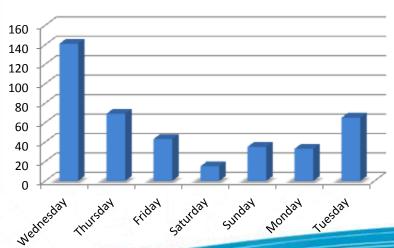


## Case Study: Miami Herald

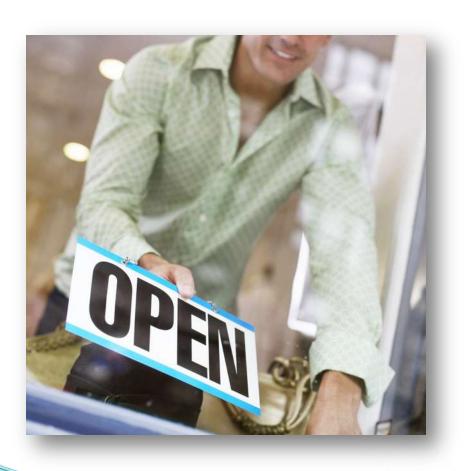


- Featured Deals Run for 7 Days Total
- Space exclusively reserved for Feature Deals
- 65% of sales came after 1<sup>st</sup> day

#### **Sales Per Day**



## **Seasonal & Category Stores**



# Deal Grouping Organized by:

- ✓ Theme
- ✓ Season
- √ Geography
- ✓ Holiday

## Why Deal Stores?

- Focused sales effort = Big Results!
- Curated deals focused on a theme elevate individual deals
- Store seasonality ensures timely deals
- Expand your deal offerings and options for merchants
- Added promotional push for store and deals program



## **Q4 Snapshot: Mid-Sized Market**

## So, what happened in November?

- ➤ "12 Days of Christmas" Store
- >\$21,957 47% of revenue for Nov.
- ▶40% increase in deal volume
- > Less reliant on a single top deal than in other months
- >33% higher click-thru rate on emails



## **Develop a Deal Stores Calendar**



Month	Theme/Season/Holiday
January	New Years Resolutions
February	Valentine's Day
March	Spring Break
April	Golf
May	Mother's Day
June	Father's Day
July	Summer Fun
August	Back to School
September	Fall/Labor Day
October	Halloween
November	Cyber Monday Week
December	Holidays/NYE



## Valentine's Day Stores



#### **Background**

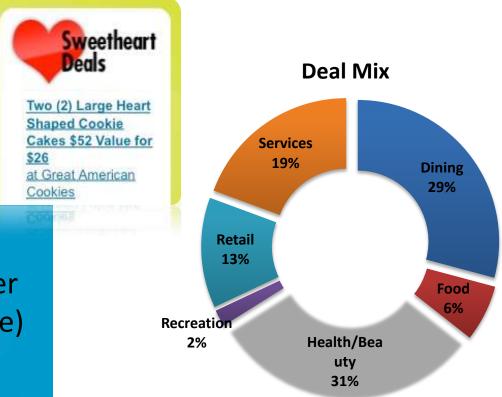
• Store Ran: 2/7 – 2/15

21 Deals – in addition to regular schedule

#### **Results**

- Over \$21k in store-only revenue
- 40% revenue increase over a typical week (w/o a store)
- Strong Deal Mix

# Case Study: Valentine Day Store





## **Category Stores**



These deals sell out fast, but be sure to look all the way down this be a few hiding!

New Lawrence Originals Dining Deals will be added at the beginn don't forget to check back soon!

You must be at least 18 years of age to purchase gift certif How do I unsubscribe? Simply click the "Opt-out" link at the bottom of a



<del>++</del>0use

#### Thai House \$25 Voucher for \$17.50

"We are most proud of our exceptional Thai cuisine. Thai Spice uses the finest ingredients and the best spices to create an amazingly exciting experience for your tastebuds."

Restrictions Map

.

\$17. VALU \$25

Value!)

Qu

2 Rema

Odish deals

( cap deals

Hanaro Restaurant & Lounge: \$30 Worth of Food and Drink for \$15

OTHER ACTIVE DEALS

\$39 for Express Mini Detailing

Shooting Range Package (\$130

Package (Up to \$135 Value!)

Blue Ridge Arsenal - \$65



\$300 Chesapeake Bay Fishing Trip for Six (\$650 Value!)

\$65 Chesapeake Bay Fishing Trip Single Ticket (\$108 Value!)

#### **Other Ideas:**











# CHECK OUT TODAY'S DEAL GOLF SPECIALS!



#### **Category Store: Golf**

- Run Dates:
   4/4/11 4/16/11
- 11 Deals
- Revenue: \$40K+
- Price Range: \$10 \$800
- Top Deal: Round of Golf -\$14,600
  - Golf for two + Cart
  - 25% Discount at Pro Shop

# GYBER MONDAY 3 DAYS ONLY!

## Gatehouse Media Promotional Examples





**Cyber Monday, Tuesday & Wednesday!** 



**Full-Page Ad** 



**Online Ads** 



## Shaw Media Promotional Examples





Hurry! This offer is for a limited time only!

## The Really Big Deal: **Shaw Media**

- Focus on quality over quantity: 1-2 per week
- Strong brand promise
- Enhanced promotion pull out all of the stops!
- Supplement revenue with ongoing "mall" environment

Kane County Chronicle's family of websites. As the Tri-Cities' leading daily newspaper, serving the Fox Valley for over 130 years, the Kane County Chronicle stands behind every deal. You have our word on it!

J. Tom Shaw Publisher Kane County Chronicle



## **Top Recreation Deal of 2011**









## **Shaw Media's PlanIt Savings**











NIKO'S LUDGE



## What is Plan!t?

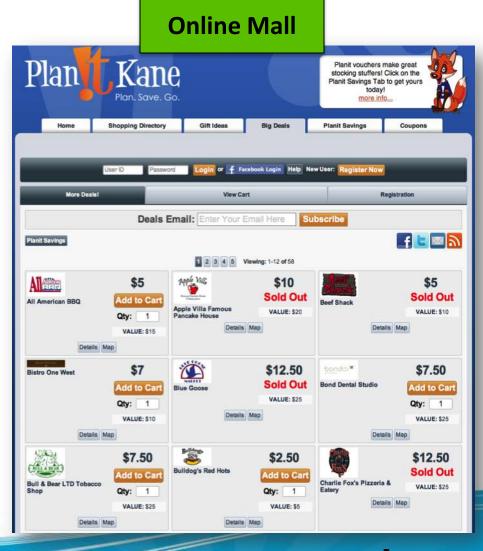
PlanitKane.com organizes everything you need for affordable weekend fun! With our money saving vouchers and extensive events calendar you can always find something to do on Planit!

#### Planit is where you will find:

The best local deals and coupons for the businesses you visit - save on shopping, dining and entertainment!

Our calendar with the best list of family friendly events and activities.

All the details for local festivals, concerts and more!





## **Audience Growth**



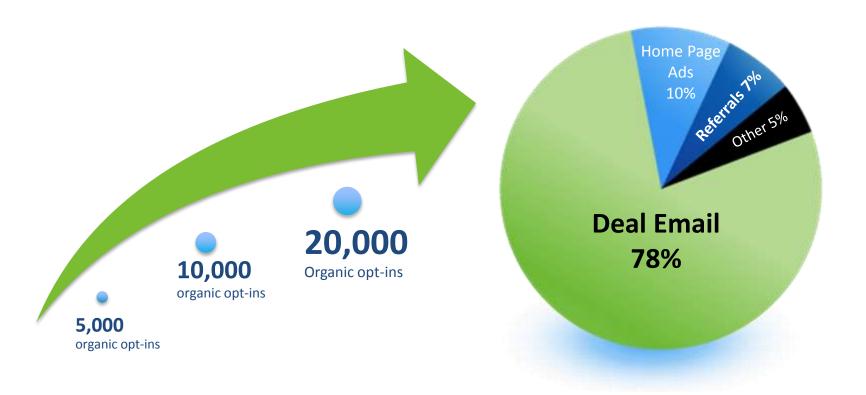
## **Always Be Growing Your Email List**



- ✓ Great Deals
- ✓ Promotional Contests
- ✓ Print & Online Ads
- ✓ Referral Credits
- ✓ Loss Leaders & Giveaways



## **Email Is King**





## Impact of a Great Deal



"No matter what we do, we can't top the [email growth] results we get when we roll out a hot deal that everyone seems to want."

-Dan Day,

The Modesto Bee







## **Case Study: Contests and Deals**

- UT San Diego
- Facebook-based contest
- 6,300 submissions
- Dates: 11/9 12/13
- Six rounds of giveaways
  - \$500 gift card
- 2,508 email sign-ups

#### SignOn Daily Deal

Let's get this holiday season started! We're giving away a \$500 Simon Malls gift card each week. Spread the word, Share the joy, And remember: You can't win if you don't play.

Registration

#### SignOn Daily Deal | Contests

Daily Deals brought to you by SignOnSanDiego.com, the website of The San Diego Union-Tribune. No one knows San Diego like SignOn San Diego. Page: 7.601 like this



🗐 Like · Comment · Share · 23 minutes ago · 🚱



#### **Display Advertising**



facebook.com/signondailydeal

lacebook.com/signondallydea

#### **Email**





## **Be Creative & Resourceful!**

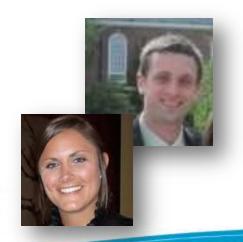


"Our best single email growth effort was a mobile sign-up at a local 4th of July event... We had 600+ people sign up in five minutes!"

-Conan Gallaty, Arkansas Democrat Gazette

"We did an enter-to-win sweepstakes in the fall of 2011 for two lowa Hawkeye Football Tickets. It was a two-week contest with 1,360 entries...and we acquired 894 NEW subscribers for \*here's the deal."

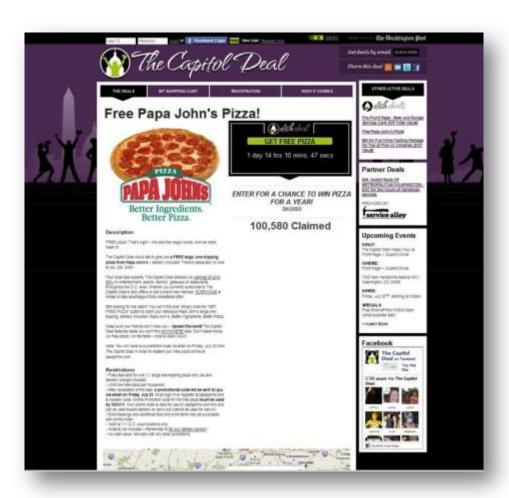
-Joe Matar and Stacey Stefani, The Gazette and KCRG



#### The Washington Post

## Promotional giveaway to drive email sign-ups

- Company: The Washington Post
   & The Capitol Deal
- Deal Partner: Papa John's
- Offer: Free Large One-Topping
   Pizza and Delivery
- Contest: Win Pizza for a Year





#### The Washington Post

#### **Pizza Promotion Execution**

- Deal ran for three days
- Promotion leveraged both deals and contests.
- Social Boost was a difference maker:
  - Rewarded users for sharing with bonus entries
  - After submission they are given referral link
  - Configurable where X referrals gets them X bonus entries
  - 1 in 4 entries came via Social Boost





#### **Pizza Promotion Results**

- 132K pizzas were claimed
- 65% of participants became
   NEW Daily Deal subscribers
- 25% of claimed pizzas came through Social Boost
- Papa John's trended on Twitter
- Win-Win-Win

#### The Washington Post





# Promotional giveaway to drive email sign-ups

- Company: Rockford Register Star
- **Circulation:** Daily, 55,000
- **Deal Partner:** Papa John's
- Offer: Free Large One-Topping Pizza and Delivery
- Contest: Win Pizza for a Year

### Rockford Register Star





### Pizza Promotion Execution

- Deal ran for three days
- Promotions
  - Teaser ads started Wednesday prior
  - Double spadea Sunday before launch
- 3,500 NEW subscribers
- 33% email list growth
- Vouchers were distributed in 1,000 batches starting the day after the promotion

### **Rockford Register Star**





#### **Outside of Spadea**

# SIGN UP,

Save 50 percent or more at your favorite restaurants, spas, stores and more with the Rockford Register Starl



#### HOW IT WORKS

#### SIGN UP

You'll receive an email telling you what the Daily Deal is each morning. Each Daily Deal has a time limit and a minimum number of buyers that must be met before the deal is activated.

#### SHARE

Once you've clicked on the deal, share it with your friends so you can help seal the deal for yourself and so your friends dan't miss out either!

#### **SAVE BIG**

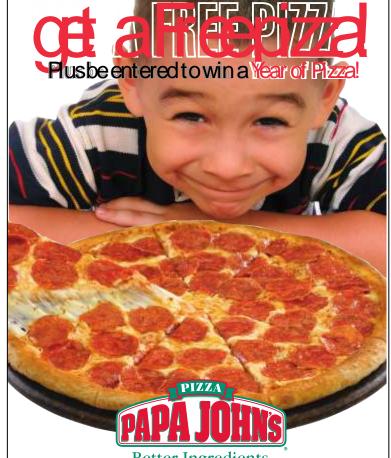
If the deal's minimum number of buyers has been met, you'll receive a voucher that you can print and present to the business. If the deal doesn't meet it's minimum number of buyers, than no one pays anything and the deal is off.

> That's all you have to do. The deals come to you!

RadarFrog | rrstar.com



### **Inside of Spadea**



Better Ingredients. Better Pizza.

Papa John's Pizza and DailyDeals are giving you a

Sgn up for DailyDeals emails and get a voucher for a REE large one-topping pizza from Papa John's!

PLUSyou'll be enoute fin a drawing to win a pizza a month for a year!

Goto rrst ar.com/freepizza on Monday, Aug 22 and sign up.

Limit ed quantity so act fast!



Join Daily Deals by entering at mstar.com/ freepizza and you could win! We're giving away vouchers for a one-topping large pizza to Reps. Abn's Rizza to the first 7.600 DailyDeals most adaptive. You must be fully agreed up with an account reame and password to qualify. No purchase necessary. Been strate.com/ events for official seepselsher rises. Reps. Join's one topping large pizza — value of \$10.00. Dealing will be held on Mortaly, and green and the second pixels are set of the second pixels and the second pixels are set of the second pixels.



## **Marketing Deals**

Leverage Your Promotional Power

- Your #1 Strength

### **Quick Tips**

- ➤ Have a dedicated ad for deals
- ➤ Give it premium placement
- ➤ Post deal throughout your site
- ➤ Do bonus promotions— online & print







Get a \$30 gift certificate to Chevys Fresh Mex for only \$12!



# **Other Marketing Examples**



## **B2B Marketing**



RadarFrog | rrstar.com DailyDeals 😂 Risk free. Customer guaranteed. GET MORE **CUSTOMERS!** "Our DailyDeal offer in May was a huge success. We love seeing all the new faces that are coming in DEALS SOLD for our sandwiches." - Don Bothem, Owner Brooklyn Deli; Rockford & Roscoe Call today to feature your business and gain new customers with DailyDeals! Contact Richard Brown at 815/987-1316.

Go to **rrstar.com/deals** to see the deals!

## **Engagement & Analytics**



## Use Credit Offers to Convert Email Subscribers & Engage Non-Purchasers

### Offering \$5 TRIPLES conversion rates!



Source: ©Deadline Deals Network - Affiliate Email Test



# secondstreet Background

- KCRG & The Gazette
- Realized only 30% of subscribers had made a purchase
- Created code "LUCKY" & emailed \$5 credit to nonpurchasers
- Users had 30 days to use code

### **Results**

- Increased purchasers to 40%
- Converted non-engaged users into active users

# Case Study: Promotional Codes





#### It's your lucky day!

To celebrate St. Patrick's Day, you are receiving this exclusive offer from the \*here's the deal team; \$5 OFF your next purchase on \*here's the deal! With this \$5 promotion, you will save even more on local deals with savings of 50-90%! Log-in to your \*here's the deal account, click on "Redeem Credit" and enter the promo code: LUCKY.

Be sure to enter the code by March 31. You have 30 days to make the purchase.

You can earn even more deal bucks by referring friends. Share your good savings with friends and receive \$10 deal bucks through our refer a friend program. Find out more at <a href="https://hersthedealla.com">heresthedealla.com</a>.

Thank you for subscribing to our \*here's the deal! Have a Happy St. Patrick's Day from the \*here's the deal team!





# Incentives: Revenue & List Building



Source: ©Deadline Deals Network - Affiliate Email Test





- Quad-City Times
- \$25 for \$55 at 5ive Star
   Salon Spa
- 1,253 Deals Sold
  - 299 Sold from Referrals
  - 22 Refunds from Referrals
  - 1 refund for every 14 purchases
  - ROI = \$6,925

# **Get Yours Free: Case Study**



### **Background**

- WCHL, Chapel Hill
- Offering \$5 Refer-a-Friend credit
- Launched April 2011

### Results

- 207 new buyers
- \$1,035 in credits given
- New buyers generated \$10,871
- ROI = \$9,836

# Case Study: Refer-a-Friend Incentive



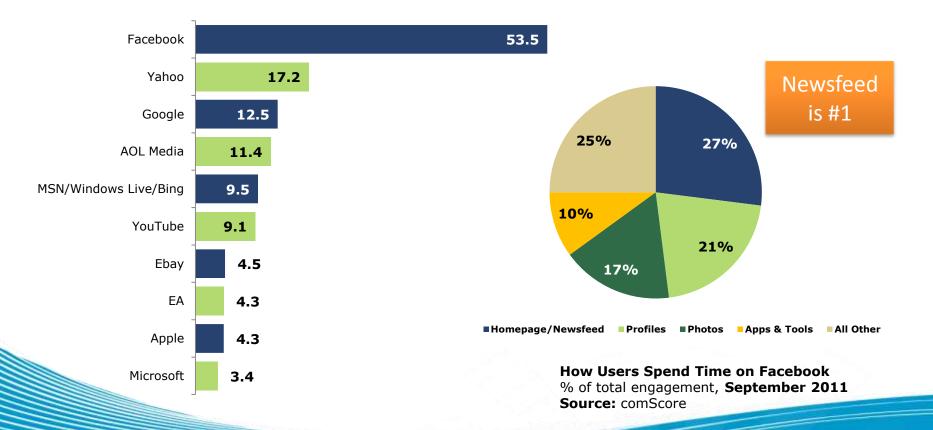


# Social Media: A Key Audience

#### Top 10 U.S. Web Brands by Aggregate Time Spent

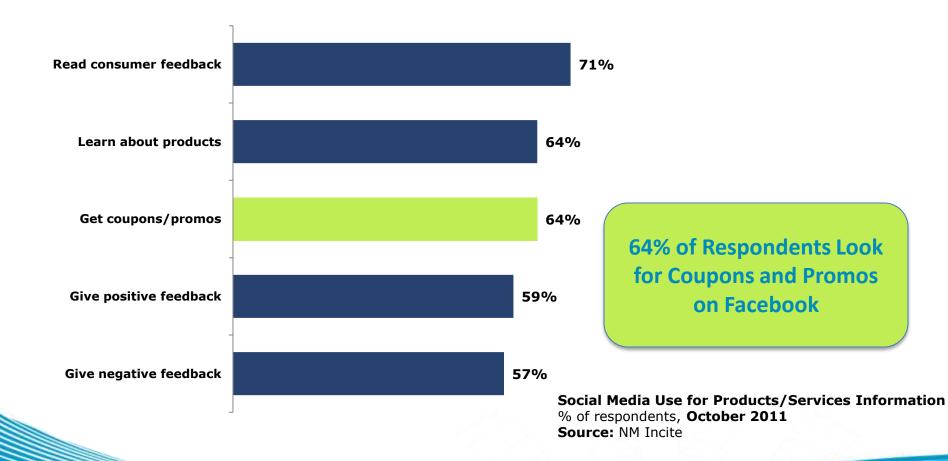
U.S. web users monthly minutes in billions, home and work

**Source:** The Nielsen Company





## **Social Media and Promotions**





## **Social Media Quick Tips**



- Create deals-only Facebook page
- Remind email subscribers to 'Like us' on Facebook
- Leverage your own content in posts
- "Like" the businesses you feature & link to them
- Be consistent with posts
- Use Like-gating contest to grow audience



# **Analytics 101**

- Measure everything!
- Know the results of your external & internal marketing efforts
- Understand the impact of social media
- Give you the ability to test new ideas & gain insight into what motivates your users
- A best practice of the most successful sites



## What Should You Track?



- ✓ Purchasers vs. Non-purchasers
- ✓ % of Revenue from Top Deal
- ✓ Category Mix
- ✓ Location of Buyers
- ✓ Email Stats
- ✓ Top Deals
- ✓ Revenue by Deal Category
- ✓ Marketing & Incentive Results

## **Case Study: Tracking Links**

### **Background**

- The Washington Post
- Tracks all online efforts through Tracking Links

**Top Revenue Generating Links** 

93% of Revenue from Organic Email List



## **Case Study: Tracking Links**

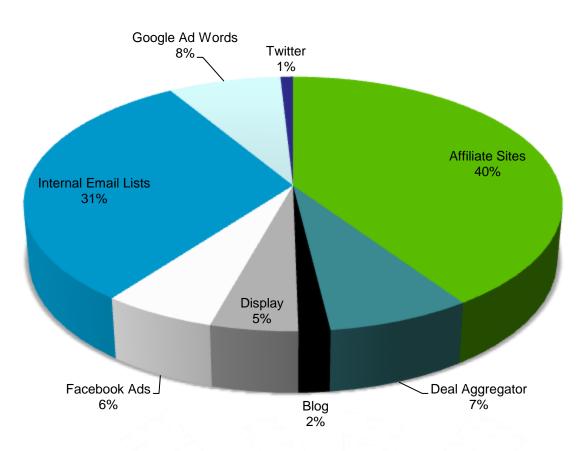
### **Background**

- The Washington Post
- Tracks all online efforts through Tracking Links

### **Highlights**

- Affiliate Sites for Regional travel deals
- Aggregator site
- Various types of paid media
- Marketed to internal lists

### **Top Revenue Generating Links**

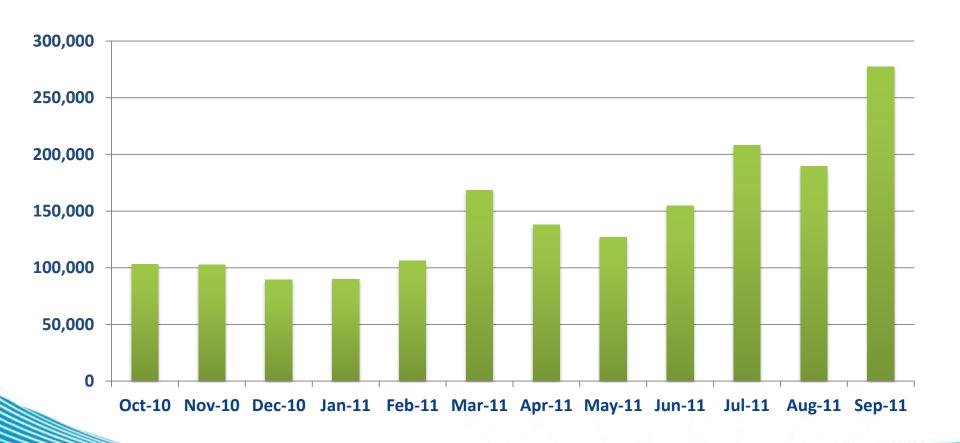




# **Deals Everywhere!**



## **Mobile Traffic Tripled in 1 Year**





# Wrap-up



# **How Do They Do It?**



## Deal Quality

- ✓ Run Deals that will Excite Your Audience
- ✓ Form a Deals Committee

### Sales Focus

- ✓ Have a Dedicated Deals Sales Expert
- ✓ Pitch Total Audience & Quality of Audience

### Evolving the Model

- ✓ Think Beyond the 24-Hour Deal
- ✓ Plan Seasonal Stores Throughout the Year

## Audience Growth

- ✓ Always Be Growing Your Email
- ✓ Use Contests and Promotions to Build Your List

## Engagement & Analytics

- ✓ Use Incentives to Build Loyalty & Encourage Sharing
- ✓ Utilize Analytics to Make Data-Driven Decisions



# Thank You!

